

Shipping Guidelines

Ship to: LT Racing 6487 Knight Dr. SE Port Orchard, WA 98367 Tel. 360-871-2259 FAX 360-326-7282

- 1) Do not ship your forks with "touch bleeders" installed. They will get depressed during shipping and leak oil out of the package. Install the stock bleed screws to prevent this. The shipping provider may very well return your package; along with a bill for hazardous waste clean up. Remove fork guards and Clean your components, we don't require the dirt from your last ride, a 5 gal. Bucket of hot soapy water and a scrub brush works great. Thank you!
- 2) Insure your package. This is up to you, but we recommend \$1,000 to \$2,000 for a set of current forks. The shock value is anywhere from \$600 to \$900. Please let us know return shipping insurance amount you desire on our work sheet.
- 3) If using a gun case to send the components, use one that will easily accommodate your components. These are very good to use and protect well, but keep in mind that most shipping providers charge \$7 additional handling for plastic or hard surfaced cases, you may securely wrap your case in cardboard to avoid this charge. A cardboard box measuring 40 x 8 x 8 will usually provide enough room for your components and plenty of room for packaging/protection material.
- 4) Make sure your return address is somewhere inside of the box just in case the outer shipping label is lost. Our completed suspension worksheet will be fine and should be included in the box.
- 5) Fill out the worksheet as best you can. The better the information you provide to us, the better your final product. We will call you before finalizing any settings, spring rate change, parts and labor operations to be sure you get exactly what you are after. You can provide billing information at this time.
- 6) We recommend UPS or Fed Ex for shipping larger items with the appropriate insurance. Some local shipping retailers actually double the standard rate; call a couple of places for the best rate. We have found some retail outlets (UPS store, etc.) more than double published rates, if you have an actual UPS hub near you, go there. We have had excellent service and pricing through Office Depot also. We return ship UPS daily. USPS is very expensive for larger items and their insurance is very expensive as well, good luck making a claim through USPS if ever needed.
- 7) Don't hesitate to call us with any other questions or concerns regarding your suspension, we are here to help you in any way we can. **Contact us for our current turn around time,** we do our best to accommodate your time frame, communication is key here. We keep busy for a very good reason and we will always do our best for you.